

# H.H.P

(*Hand **H**elds **P**rofessionals*)

## *Mobility Division & Security Division*

[www.handheldspro.com](http://www.handheldspro.com)



# HandHelds Professionals

## Executive Summary

HHP is the leader in the sale and implementation of fleet management solutions, handheld devices, barcode equipment, Le Push Mail Solutions and Simulator Products.

It has been established in 2003.

HHP has 2 branches in Saudi Arabia (Riyadh, Jeddah and very soon in Dammam ); as well as a branch in Lebanon

## Experience

HHP's team has over fifteen years of experience in the mobility field and worked on a very large number of projects in the region (Lebanon, Egypt, Algeria, Syria, Saudi Arabia, United Emirates...).

## Distributed Brands

- Webtech Wireless (**Fleet Management, Vehicle Tracking Systems**)
- Motorola/Symbol Technologies (**Handheld Computers, barcode readers, Wireless Infrastructures**)
- Zebra (**Barcode printers, Labels**)
- Paxar/Monarch (**Barcode Printers, Labels**)
- O'Neil (**2", 3" Thermal and A4 Dot Matrix Portable Printers**)
- Extech Instruments (**Portable Printers**).
- TagSys – RFID Systems (**Radio Frequency Identification**).
- SynchroTeam (**Connect Forces**)
- ECA FAROS (**Simulator for Car, Truck, Bus and Flight Products**).

## **Addressable Markets**

- **Transportation**
- **Car Rental**
- **Distribution**
- **Retail**
- **Warehousing**
- **Field Service**
- **Government**
- **Healthcare**
- **Banking**

## **Solutions Offered**

- **Fleet management, Vehicle Tracking Systems.**
- **Sales Order, Van Sales**
- **Wireless Infrastructure**
- **Warehouse Management**
- **Asset Management**
- **Retail solution**
- **Hotspot Solution**
- **Field Service**

# HandHelds Professionals References

## **Kingdom of Saudi Arabia Customers**

NADEC	Napco Consumer Products Co
Nestle Foods	Naghi Brothers (Gilette, Johnson,..)
Al Jomaih Bottling Company	Al Nafea Trading - Quality Ice Cream
Aramco	Basamah (ILS–Information & Logistics Services Saudi)
Al Shaya Group	Al Mahreq Trading Est. – Philips Morris
Coca Cola Bottling Company	Ismail Abou Dawood – Procter & Gamble.
Al Quraishi	Extra/Zonic
Al Noori Supermarket	Bin Dawood SuperStores
Geant Saudi Ltd.	Panda – The Savola Group
Al Sadhan Trading	Carrefour - “Saudi Supermarkets Co”
Al Tamimi Supermarket	Consumer Oasis – Al Ghamdi Group
Astra SuperStores	Danube Supermarket
Al-Dahan Transport	UCS Food – Universal Cold Stores
Al-drees Transport	Moriat Transport
Majdouie Transport	Majdouie Logistics
Al-Horshan	PSC Transport
Medunet	Othaim Supermarket
Virgin Megastores	Savola Franchise
SBM	Carlton Mouaibed Hotel
General Electric	National Air Service – Private Jet Company
Frontier Guard	Mobily

## **Lebanon**

Nestle Foods

Nivea

Benta Trading

Hanna Freres Jewelry

Sabil – BPC Holding

Lebanese Customs

Liban Post

Arcenciel Organization

Bsat Supermarket

BHV & Monoprix

Hammoud Hospital

Expo Darazi Shoes

Solidaire

Mango

Promod

Chimera Sol

Khalil Fattals & Fils

Kallasi

Orantia - Averda Group - Sukleen

AUB – American University of Beirut

LAU – Lebanese American University

Damco – National Shipping Co.

Virgin Megastore

Al Sultan Retail Group

Spinneys Supermarket

Geant Casino Hypermarket

DHL Courier

GS Grand Store

Semrani Layete

Zara

Massimo Dutti

Celio

## **World Wide**

SmartCom (Courier) – Egypt

Areeba Co. (GSM Operator) – Sudan

Areeba Co. (GSM Operator) – Guinea

On Time Intl' – Algeria

Snax SARL – Algeria

***As well as many others.....***

## **Contacts & Addresses:**

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### ***Jeddah - (KSA)***

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Email: [info@handheldspro.com](mailto:info@handheldspro.com)

### ***Dammam - (KSA)***

Phone : +966 55 5342986

Email: [info@handheldspro.com](mailto:info@handheldspro.com)

### ***Beirut - (Lebanon)***

*Furn El Chebbak - Damascus Road -*

*Alpha Bldg.- 4<sup>th</sup> floor - Lebanon*

PHONE: + 961 1 282 055 - Fax: + 961 1 282 045

Email: [info@handheldspro.com](mailto:info@handheldspro.com)

### ***Cairo - (Egypt) in June 2010.***

URL Address: [www.handheldspro.com](http://www.handheldspro.com)

# eMotion Solutions



[www.emotionservices.com](http://www.emotionservices.com)

## Sales and DSD Automation

### SalesForceOne

- Data Communication with HHT
- Data Communication with ERP
- HHT Configuration Set Up
- Reporting Tool
- Detailed Log File
- Route Management
- Offers Management
- Commissions Calculations
- Price List management
- Order taking
- Invoicing
- Discount Management
- Customer Solvability
- Collection
- .....

### HHT Snapshot

### Back Office Snapshot

**Transactions List 3.19**

Number	Date	Time	Type	Status	Salesman	Customer	Net SAR
ST4026500001	26/11/2007	14:03:59	ST	Active	Fairose	Baq Noor	
IN4026502599	26/11/2007	14:03:59	IN	Active	Fairose	Baq Noor	800.00
RT4026500339	02/10/2007	14:09:48	RT	Active	Fairose	Bak Sadas	28.50
IN4026502598	02/10/2007	14:04:41	IN	Active	Fairose	Bak Sadas	319.00
IN4026502597	02/10/2007	13:01:14	IN	Active	Fairose	Najoom	320.00
IN4026502596	02/10/2007	11:40:36	IN	Active	Fairose	Faisla	344.00

**Orders Details**

Item	Unit Price	R. Cases	R. Pcs.	F. Cases	F. Pcs.	B. Cases	B. Pcs.	Gross	Discount	Tax
Butter Scotch 1L.	13.00	2	0	0	0	0	0	26.00	0.00	
Chocolate Kup	14.50	0	0	0	0	2	0	0.00	0.00	

To filter the grid, enter the filter criteria in the grid's filter bar (colored orange) under the headers.  
To filter for a number, enter a number or a number preceded by any arithmetic expression (=,>,<,>=,<=).



## Retail Solution

### StockTakeOne

- Data Communication with HHT
- Data Communication with ERP
- HHT Configuration Set Up
- Reporting Tool
- Detailed Log File
- Inventory
- Waste Management
- Wireless Barcode printing
- Reception of Goods
- Price Checking
- Transfer of Goods
- Multi-Sessions
- Live Follow up of user activity
- Works Online and Offline

### HHT Snapshot



### Back Office Snapshot

**StockTakeOne - [StockTakeOne]**

Items Users Sessions Monitor Reception Special Admin About Exit

Group By: Session User  Automatic refresh grids every:  sec.  Manual Refresh  Restricted to 3 day(s)

		3573	3	941	1069	1	446	724	429	797	811	82	161
		Peter	Mahmoud	Fahed	Danilo	USER - 04	USER - 06	USER - 07	USER - 0	USER - 10	USER - 11	USER	
▶	01010099146 KOPIKO 150G COFFEE CANDY BAGS	397	0	0	72	0	27	0	0	32	0	0	0
	01010032206 MARS 300G MINI	1321	0	0	720	0	19	0	0	28	0	0	0
	01010031809 BOUNTY 300G MINI	1342	0	0	720	0	28	0	0	10	0	0	0
	01010031780 TWIX 300G MINI	1330	0	0	720	0	21	0	0	5	0	0	0
	01010006812 ALMUHAIDIBPUNJABI10KGRICE	510	0	6	40	0	4	0	2	4	0	0	0
	01010032287 SNICKERS 300G MINI	1451	0	0	720	0	22	0	0	4	0	0	0
	01017009067 NIVEA SOML MEN FRESH ROLL ON	245	0	0	48	0	30	0	0	1	0	0	0
	01010000733 BAIDER 1 KG MIXED PICKLE	193	0	0	48	0	36	0	0	0	0	0	0
	01010000735 BAIDER 370 G MIXED PICKLE	251	0	0	60	0	36	3	0	0	0	0	0
	01010001248 SMART CHEF 5KG JASMINE RICE	347	0	6	40	0	4	0	0	0	0	0	0
	01010009758 CRYSTAL 30Z HOT SAUCE	1145	0	38	360	0	36	1	0	0	0	0	0
	01010011025 TOGGI25 G CHOCOLATE WAFER COCO	1028	0	0	192	0	26	0	0	0	0	0	0
	01010011125 HAY HAY125 G SANDWICH	262	0	0	192	0	1	0	0	0	0	0	0
	01010011200 TOGGENBURGER200G BUTTER COOKIES ROUN	67	0	0	20	0	2	0	0	0	0	0	0

Log Number Of Records To Be Dsplyed: 5 Hide Details

session	User Name	Item Code	Barcode	Item Description	Remarks	Qty	Cas	Total Date	Time	Entr	
▶	Price Checkin	IT-Mario	01017001278	62810024004	KLEENEX 3 * 200 GARDEN FACIAL TISSUE	[LABELPRESENT]=Y([LABELSTATUS] =U([SHELF	1	1	1 28/01/2008	18:14:40	1
	Waste	IT-Mario	03024048595	62910030964	L DAIRY PRALINE AND CREAM 1 LTR		1	1	1 28/01/2008	13:31:07	1
	Labels-101	IT-Mario	03024048595	62910030964	L DAIRY PRALINE AND CREAM 1 LTR		2	1	2 28/01/2008	13:25:40	6
	FreeStockTak	IT-Mario	01015148017	54490000684	COCA COLA 400ML PET BOTL		4	24	96 26/01/2008	11:22:42	2
	FreeStockTak	IT-Mario	01017001278	62810024004	KLEENEX 3 * 200 GARDEN FACIAL TISSUE		1	1	1 26/01/2008	10:57:02	7

To filter a grid, enter the filter criteria in the grid's filter bar (colored orange) over the headers.  
To filter for a numeric exp., enter a number or a number preceded by any arithmetic expression (=, >, <, >=, <=).

09:20:49

## Asset Management

### AssetControlOne

- Data Communication with HHT
- Data Communication with ERP
- HHT Configuration Set Up
- Reporting Tool
- Detailed Log File
- Asset Inventory
- Location Management
- Barcode reading
- RF tag Module
- Asset Status Management
- ...

### HHT Snapshot

**Fixed Assets** ↔ ⌵ 🔍

Department	ADMINISTRATION	...	C
Location		...	C
User		...	C
Asset num.	025663		
Item code	PC		EI
Asset desc.	OPTIPLEX GX240,1.8GHZ GX2		
Item desc.	PC computers		
Family desc.	COMPUTER		
Man. S/N.			...
Remarks			...
<input type="checkbox"/> Qty	1	0	
<input checked="" type="checkbox"/> Status	Production		...

Cancel Prev List Save

Barcode 📄 Single

### Back Office Snapshot

**AssetControlOne**  
File Items Assets Reports Admin About

**Fixed Asset**

Assets controlled

Records to display: 10000

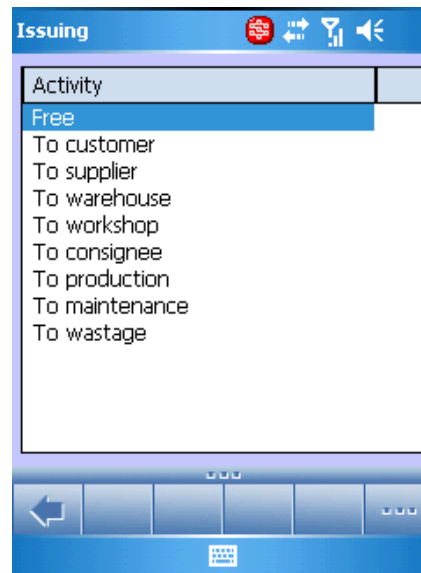
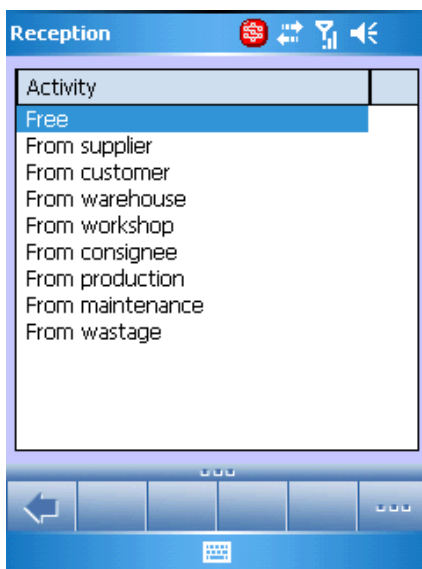
Assets in a location   
  Assets acquired   
  Assets Transferred   
 From: 01/01/2008    Total Qty: 23  
 Assets in a Department   
  Assets disposed   
  Assets controlled   
 To: 06/01/2008    Total records: 23  
 Assets by users   
  Assets by Items   
  Assets not controlled

Asset Num	Man SN	Item	Family	Description	Status	Department	User	Location	Remarks	Quantity	Price	Date Acquir
01274		LAPTOP	IT Assets	LATITUDE C600,A/E KEYBRD NOTEBO	New			RAS TANJURA		1	0	05/09/2007
01275		LAPTOP	IT Assets	LATITUDE C600,A/E KEYBRD NOTEBO	New	INFORMATIO		DHAHRAN   3		1	0	05/09/2007
01276		LAPTOP	IT Assets	LATITUDE C600,A/E KEYBRD NOTEBO	New	INFORMATIO		DHAHRAN   3		1	0	05/09/2007
01277		LAPTOP	IT Assets	LATITUDE C600,A/E KEYBRD NOTEBO	New	INFORMATIO		DHAHRAN   3		1	0	05/09/2007
01279		LAPTOP	IT Assets	LATITUDE C600,A/E KEYBRD NOTEBO	New	INFORMATIO		DHAHRAN   3		1	0	05/09/2007
04347		LAPTOP	IT Assets	LATITUDE C600,E/KYBRD NOTEBOOK	New	INFORMATIO		DHAHRAN   3		1	0	05/09/2007
04350		LAPTOP	IT Assets	LATITUDE C600,E/KYBRD NOTEBOOK	New	INFORMATIO		DHAHRAN   3		1	0	05/09/2007
04354		LAPTOP	IT Assets	LATITUDE C600,E/KYBRD NOTEBOOK	New	DH MAINT PL		DHAHRAN   3		1	0	05/09/2007
04355		LAPTOP	IT Assets	LATITUDE C600,E/KYBRD NOTEBOOK	New	INFORMATIO		DHAHRAN   3		1	0	05/09/2007
23239		LAPTOP	IT Assets	DELL; LATITUDE C840, 2.2 GHZ, 30 G	New	UDH POWER		UDHAILIYAH		1	0	05/09/2007
34920		LAPTOP	IT Assets	DELL; LATITUDE D800, CENTRINO M	Good	UDH POWER		UDHAILIYAH		1	0	05/09/2007
54060		MONITORS	IT Assets	DELL; ULTRASHARP 1901FP 19" FLAT	Good	UDH POWER		UDHAILIYAH		1	0	05/09/2007
54082		MONITORS	IT Assets	DELL; ULTRASHARP 1901FP 19" FLAT	Fair	UDH POWER		UDHAILIYAH		1	0	05/09/2007
08604		PRINTER	IT Assets	LEXMARK; OPTRA LASER, E323, A4,	New	UDH POWER		UDHAILIYAH		1	0	05/09/2007
08615		PRINTER	IT Assets	LEXMARK; OPTRA LASER, E323, A4,	Good	UDH SYS OPS		UDHAILIYAH		1	0	05/09/2007
08645		PRINTER	IT Assets	LEXMARK; OPTRA LASER, E323, A4,	Good	UDH POWERL		UDHAILIYAH		1	0	05/09/2007
18658		PRINTER	IT Assets	LEXMARK; COLOR LASER, C7520N, A	Good	UDH POWER		UDHAILIYAH		1	0	05/09/2007
22618		PRINTER	IT Assets	LEXMARK; B/W LASER, W820 DN, A3/	Good	UDH MAINT P		UDHAILIYAH		1	0	05/09/2007
45221		COMPUTER	IT Assets	DELL; OPTIPLEX GX270 MT, INTEL P4	Good	UDH POWER		UDHAILIYAH		1	0	05/09/2007
45237		COMPUTER	IT Assets	DELL; OPTIPLEX GX270 MT, INTEL P4	Good	UDH POWER		UDHAILIYAH		1	0	05/09/2007
46380		COMPUTER	IT Assets	DELL; OPTIPLEX GX270 MT, INTEL P4	Good	UDH POWER		UDHAILIYAH		1	0	05/09/2007
48341		COMPUTER	IT Assets	DELL; OPTIPLEX GX270 MT, INTEL P4	Good	UDH POWER		UDHAILIYAH		1	0	05/09/2007
3331		DOCKING ST	IT Assets	C/DOCK2 STATION, ETHERNET C600/				JEDDAH   WJ		1	0	05/09/2007

## Warehouse Management

### Ultimate Warehouse

- Data Communication with HHT
- Data Communication with ERP
- HHT Configuration Set Up
- Detailed Log File
- Goods Reception
- Goods Transfer
- Barcode printing
- Inventory Control .....



# Fleet Management

Webtech Wireless



## Quadrant

- Friendly System
- Web Enabled/Live System
- Global positioning System
- GSM/GPRS/SMS
- Colored Mapping
- Geofencing
- Telemetry
- Local Client
- Landmarking
- History
- ....



# Le Push Mail

SynchroTeam



# THE PUSH MAIL

## “ENTERPRISE EDITION”

### Mobile Email for Everyone

#### A Secure PUSH Email Solution

The implementation of a secure Push Mail solution was never easier. The PushMail enterprise edition is a state of the art solution for corporate. It is compatible with a large number of mobile phones and insures a high level of security. It is very easy to deploy due to its “over the air” features.



#### Main Advantages

##### **Financially**

A cheaper solution than most offerings on the market. It allows its use when and where you need it. Since it is compatible with most of the phones (Nokia, Sony Ericsson, WM05 and 06, HTC, Siemens, Samsung...) the corporate can benefit from their past investments and deploy in a very rapid manner. The whole implementation can be done in one day!

##### **Manageability**

Manage the PushMail Enterprise Edition like any other application. The solution is based on the standard Microsoft Management Console (MMC) thus gives you the opportunity to deploy an Email solution within your company within a few hours. The tools integrated in the MMC can easily adapt to the existing systems and procedures allowing an ease of use and a simple management. No need to hire an expert to manage it.

The installation, as well as the updates are done over the air in a timely manner. The users will rapidly benefit from the latest features.

##### **Security**

The PushMail is installed behind your firewall and runs with the best technologies of AES encryption from start to end. Only the outgoing ports of your firewall should be opened while respecting your company's strict security rules. If needed the system also allows the wipe out, over the air, of the data stored on the mobile device.

## **Main Functionalities**

**Immediate Delivery of the company's E-Mails as well as the data related to the contacts and calendar on your mobile phone. You can also access the corporate contact list.**

**Real Time Synchronization, meaning the end of the cable connection to the PC without any security risk related to the handling of data.**

**Multiple Mail Box Access, allowing the retrieval by your mobile device of the professional and personnel Emails through a single client.**

**Server Installed behind the Firewall, and requires no modifications on the existing security rules. Encryption from Start to End is used in order to respect your company's security rules and protect the company's data.**

**MMC Tools is fully integrated with the PushMail solution which makes it extremely friendly to manage. No extra expertise is required.**

**Over the Air deployment, updates, as well as deletion of the data in case a mobile device is lost or no longer in use.**

**Built for mobility, minimizes the battery consumption and also minimizes the cost of data transfers. Compatibility with most mobile handhelds like Nokia, Sony Ericsson, Samsung, HTC, WM05 and 06, java...**

**Wide support of mobile networks, like GPRS, Edge, 3G, UTMS as well as Hotspots.**



# Connect Forces

## *A State of the Art, Online Field Service Solution*



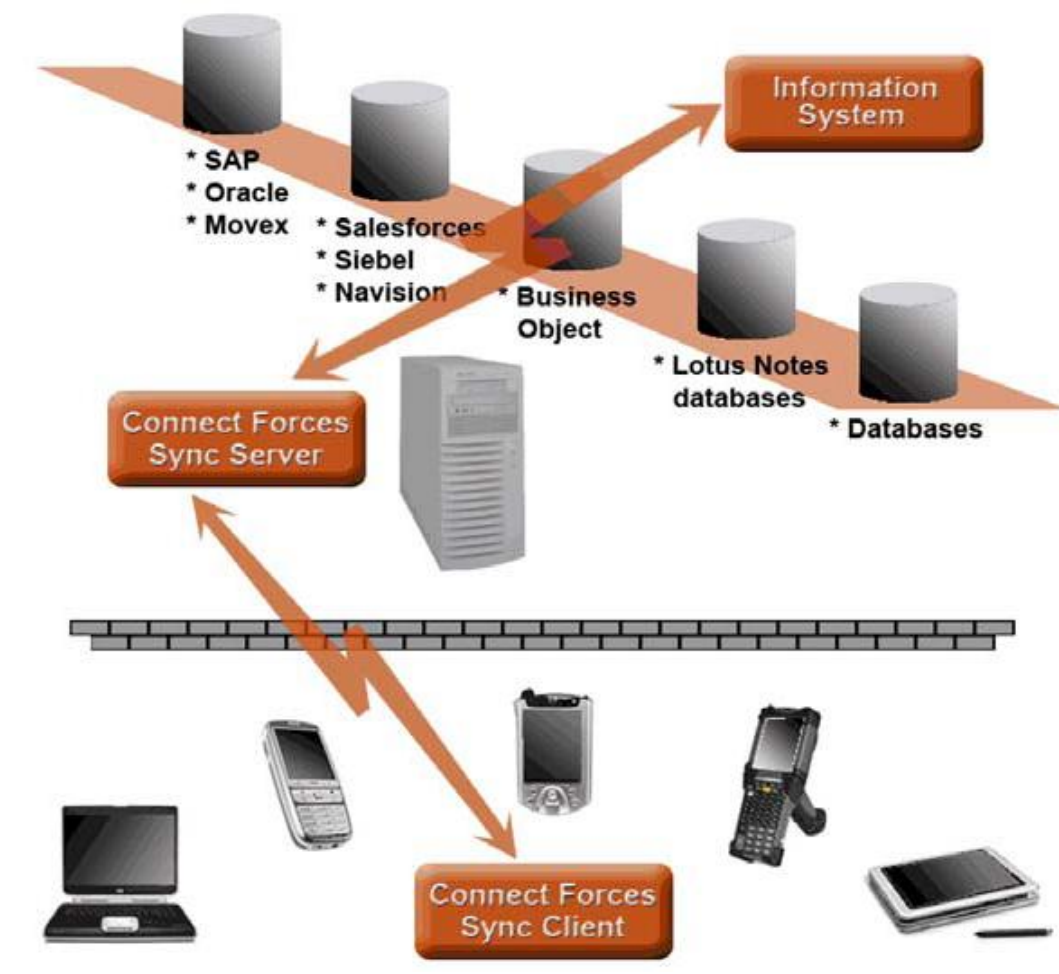
## *Product Description*

**Connect Forces** provides **Mobile Workers** with timely access to company information relating to customers, resources and infrastructure via **wireless communication**.

**Connect Forces** is a secure, scalable, mobile platform that enables organizations to empower employees to do the work they need anywhere, at anytime.

## Key Points

- Easy to use as well as high visibility navigation; CF is specially designed to be used by personnel of all skill levels
- CF is multiplatform ready: CE, WM
- All communications modes: wireless, GPRS, Edge, 3G, 3G+ with VPN, SSL
- Localization in real time as well as navigation option
- Automatic synchronization between HHT and Back End
- Schedule Management with drag and drop feature
- Report Check list
- Personalized Reporting
- Etc.



# Driving simulator

**Motorbike driving simulator**

**Car driving simulators**

**Heavy truck driving simulator**



## Driving simulators – Motorbike, Car, Truck



### EF-BIKE Simulator

High end Motorbike Simulator



### EF-X Simulator

High tech and powerful simulation technology for a safe and empowered driving



### EF-TRUCK Simulators

Low cost heavy truck driving **simulator**

## **Key Advantages And Features**

- ABS simulation
- Manual Shift Gears (18 for trucks)
- 3D Visuals
- Weather Set up
- Specific Maneuver Area
- Multi Lingual including Arabic
- Stereo Sound, vocal messages giving indication to trainee
- Adjustable seat.
- Steering wheel with force feedback.

# Hardware

## Products Quick View





**MC3090**

**WLan**

**Blue Tooth**

**64MB Ram**

**IP54**

**Application: Retail, Warehouse**



**MC7090+Oneil PrintPad**

**WLan**

**Blue Tooth**

**128 MB Ram**

**IP54**

**Direct Thermal Printing**

**Application: SalesForce**



**MC9090S**

**WLan**

**Blue Tooth**

**128MB Ram**

**IP64**

**Application: SaleForce; Warehouse**



**WS5100+AP300**

**UP to 48 APs**

**Centralized Management**

**2.4 GHz a,b,g**

**1 GB Ethernet**

**16 SSID/ 254 VLAN**



**RFS7000+AP300**

**UP to 256 APs**

**Centralized Multicore Mgmt**

**2.4 GHz a,b,g,n**

**Compatible with RF tag Scanner**

**Clustering and Load Balancing**

**Application: SalesForce**



**WS2000+AP300**

**UP to 6 APs**

**Centralized Management**

**POE, 2.4 GHz a,b,g**

**AAA Integrated Server**

**Integrated Secure Gateway (Routing)**





**LS2208**

**Reads All kind of Barcodes**

**USB, Serial, PS2, IBM**

**Intellistand**

**IP54**

**Application: Retail**



**LS7708**

**Reads All kind of Barcodes**

**USB, Serial, PS2, IBM**

**Vertical or Horizontal Fix**

**IP54**

**Application: Retail**



**LS9100**

**Reads All kind of Barcodes**

**USB, Serial, PS2, IBM**

**Stand Alone**

**IP54**

**Application: Retail**



**Webtech Locator 5000**

**GPS Radio**

**GPRS Moto Radio**

**Telemetry Ports**

**+70 deg Operating**

**OTA Commands**



**Webtech Locator 6000**

**GPS Radio**

**GPRS Moto Radio**

**Telemetry Ports**

**+70 deg Operating**

**OTA Commands**

**Voce enabled/Handsfree**

# Some References

... Symbol Technologies... Zebra Technologies... Paxar... Oneil... Webtech Wireless... Emotion...

Some of our References:

